ACAP × LOANSOURCE

Resubmitting your Application from "Borrower Action Required" Status

This guide is meant to help you resubmit your PPP Loan Forgiveness Application after reaching the "Borrower Action Required" status.

Link to Section –

1. Account Login
2. User Verification
3. Main Dashboard
4. Complete/Resubmit Your Application
5. Loan Details
6. Business Information
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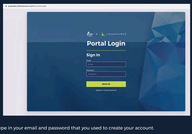
9. Confirmation

1. Account Login

Launch the https://acapcafe.theloansource.com/Account/Login



Type in your email and password that you used to create your account.

2. User Verification

Enter the security code that is sent to you via text or through the authenticator tool that you used to register with.

PRO TIP – If the system kicks you back to the first log in page, your account needs to be reset and you must send an email to support@loansource.com. Please provide your EIN, full business name, and APP ID if you have it. Once it is reset by support, you will be able to log back in. Your previous application will be saved in your account, but you will be able to continue with the same application after you log in.

3. Main Dashboard

This is the main dashboard. Please **click on the green Launch Portal button** under Loan Forgiveness.

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Loan Forgiveness
Launch Portal
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